

2nd edition

virtual teams

People
Working
Across
Boundaries
with
Technology

Jessica Lipnack & Jeffrey Stamps

Virtual Teams People Working Across Boundaries With Technology

Chyng-Yang Jang



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Virtual Teams Jessica Lipnack, Jeffrey Stamps, 2008-09-22 Praise for the First Edition of Virtual Teams If you want to see where organizational communications are going in the future heed what these pioneers have written today Howard Rheingold author The Virtual Community and founder Electric Mind Lipnack and Stamps have written an important book for the twenty first century corporation Regis McKenna The McKenna Group author Relationship Marketing This book provides a long overdue perspective on how to apply the discipline of real teams in the fast moving increasingly dispersed information age of the future Jon R Katzenbach author The Wisdom of Teams For those who want to lead the movement catch up with it or simply know where it is going this book is packed with useful information and interesting stories Dee W Hock founder and chairman emeritus VISA Virtual Teams provides valuable insights into global teamwork and management through network technologies now available to all companies large or small Jim Lynch director corporate quality Sun Microsystems Inc

Virtual Teams Jessica Lipnack, Jeffrey Stamps, 1997-04-18 Teams are the key to smart flexible and cost effective organizations for the 21st century However advances in communication technologies have dramatically changed the nature of teamwork Traditional collocated teams are now giving way to distributed cross boundary virtual groups linked through relationships and technology reaching across space time and organizational boundaries In their fifth book Virtual Teams Jessica Lipnack and Jeffrey Stamps leading experts in networked organizations take you beyond teams into the new world of work at a distance showing you how to effectively start implement and maintain virtual teams in your own organization Today virtual teams are an established feature of multisite and global companies such as Hewlett Packard Motorola Bank of Boston and Steelcase Made possible by technologies like the Internet intranets and groupware these teams are invaluable tools for organizations that need to bring together specialized groups of people to work on projects or comprise a spread out business unit The principles outlined in Virtual Teams provide an antidote to the high failure rate of teams At the same time as the authors warn It is harder for virtual teams to be successful than for traditional face to face teams Misunderstandings are more likely to arise and more things are likely to go wrong In this straightforward guide Lipnack and Stamps provide a comprehensive framework that makes virtual teams accessible and practical Beginning with a brief overview of exactly what virtual teams are and how they work the authors show how they can be integrated into your business structure Featuring insightful case studies from Eastman Chemical Company NCR Tetra Pak and Sun Microsystems this stimulating and hands on reference offers essential information on The basic virtual team principles people purpose links The skills and technologies necessary for creating a successful virtual team Supporting the dynamics of the cross boundary team and enhancing personal communications electronically Virtual team applications of the Internet s newest offspring intranets Providing an in depth look at an increasingly important teamwork tool Virtual Teams gives you the materials you need to create and build a winning virtual team for your own organization If you want to see where organizational communications are going in the

future heed what these pioneers have written today Howard Rheingold Author of *The Virtual Community* and Founder of Electric Mind Lipnack and Stamps have written an important book for the 21st century corporation Regis McKenna The McKenna Group author of *Relationship Marketing* This book provides a long overdue perspective on how to apply the discipline of real teams in the fast moving increasingly dispersed information age of the future Jon R Katzenbach Author *The Wisdom of Teams* For those who want to lead the movement catch up with it or simply know where it is going this book is packed with useful information and interesting stories Dee W Hock Founder and Chairman Emeritus VISA Virtual Teams provides valuable insights into global teamwork and management through network technologies now available to all companies large or small Jim Lynch Director Corporate Quality Sun Microsystems Inc *IS Management Handbook* Carol V. Brown, Heikki Topi, 2003-06-26 IT management and staff are called upon to perform the almost impossible tasks of evaluating purchasing integrating and maintaining complex IT systems and directing these systems to meet the ever changing goals of an organization Add to that the spending restraints of a down economy and IT managers find themselves in need of a thoughtful rea Contemporary Theory and Practice of Organizations, Part I Timea Havar-Simonovich, Daniel Simonovich, 2016-05-31 Organizations are the business world s central actors employing multiple people who pursue collective goals while linked to an external environment This volume is the first of two books dedicated to defining current theories of organizations and their practices The text is filled with contributions by alumni of the ESB Business School at Reutlingen University Part I discusses contemporary organizational forms and properties including team aspects Part II provides a detailed overview of key themes in modern leadership and coaching as well as organizational intervention

Managing IT for Innovation Mitsuru Kodama, 2021-07-27 With recent advances in IT in areas such as AI and IoT collaboration systems such as business chat cloud services conferencing systems and unified communications are rapidly becoming widely used as new IT applications in global corporations strategic activities Through in depth longitudinal studies of global corporations the book presents a new theoretical framework and implications for IT enabled dynamic capabilities using collaboration systems from the perspective of micro strategy theory and organization theory The content of the book is based on longitudinal analyses that employ various qualitative research methods including ethnography participant observation action research and in depth case studies of global corporations in Europe the United States and Asia that actively use collaboration systems It presents a new concept of micro dynamism whereby dynamic IT enabled knowledge communities such as IT enabled communities of practice and IT enabled strategic communities create IT enabled dynamic capabilities through the integration of four research streams an information systems view micro strategy view micro organization view and knowledge based view The book demonstrates that collaboration systems create maintain and develop IT enabled knowledge communities within companies and are strategic IT applications for enhancing the competitiveness of companies in the ongoing creation of new innovation and the realization of sustainable growth in a 21st century knowledge

based society This book is primarily written for academics researchers and graduate students but will also offer practical implications for business leaders and managers Its use is anticipated not only in business and management schools graduate schools and university education environments around the world but also in the broad business environment including management and leadership development training **InfoWorld** ,2000-11-13 InfoWorld is targeted to Senior IT professionals Content is segmented into Channels and Topic Centers InfoWorld also celebrates people companies and projects *Communicating Professionally* Catherine Sheldrick Ross,Kirsti Nilsen,2013-07-17 The new third edition of *Communicating Professionally* is completely revised with new sections outlining the opportunities offered by contemporary communication media The Routledge Companion to International Business Coaching Michel Moral,Geoffrey Abbott,2008-12-23 This important new handbook offers the first comprehensive and detailed introduction to the theory and practice of international business coaching drawing on the very latest academic research as well as real world examples of international best practice Encyclopedia of Information Science and Technology, Second Edition Khosrow-Pour, D.B.A., Mehdi,2008-10-31 This set of books represents a detailed compendium of authoritative research based entries that define the contemporary state of knowledge on technology Provided by publisher **Computerworld** ,2001-02-05 For more than 40 years Computerworld has been the leading source of technology news and information for IT influencers worldwide Computerworld s award winning Web site Computerworld com twice monthly publication focused conference series and custom research form the hub of the world s largest global IT media network Awareness in Global Virtual Teams Chyng-Yang Jang,2003 This study investigated the antecedents and impacts of awareness in global virtual teams Awareness is a broad construct that reflects the extent to which people participating in a collaborative activity possess relevant information about aspects of their teammates or teammates work The purpose of this study was to integrate the concept of awareness into the literature of work group study Specifically the effects of perceived task structure communication frequency and groupware usage on perceived awareness were examined In addition the effects of awareness along with task interdependence on trust and solution agreement were also explored Participants were recruited from universities in the United States Mexico and Russia to form 7 distributed engineering design teams Each team consisted of students from 2 locations and was offered a set of communication tools including an ISDN based video conferencing system VTEL Microsoft Netmeeting telephone fax a project specific email account and a web based groupware tool known as TeamSCOPE The results showed that perceived task interdependence and communication frequency had positive effects on perceived level of awareness Additionally the effect of communication frequency on perceived awareness was moderated by perceived task interdependence Results also showed that participants reliance on real time meetings with distant teammates for awareness was positively associated with increased perceived task interdependence and contributed to a higher level of perceived awareness However no effect of TeamSCOPE usage on perceived awareness was found Further discussion on awareness

demands is provided Both perceived task interdependence and awareness were positively associated with trust Multiple regression analysis showed that perceived awareness was the more significant predictor of trust No effect was found between awareness and solution agreement These results suggest that awareness is an important group process variable It provides a link between task interdependence and trust To stay updated with their distant teammates virtual team participants need adequate media support to match their awareness demand Organizations should reduce the barriers of using synchronous communication channels for virtual teams especially for those working on high interdependent tasks

Virtual Technologies Jerzy Kisielnicki,2008 This publication presents encompassing research of the concepts and realities involved in the field of virtual communities and technologies Provided by publisher **Encyclopedia of Multimedia Technology and Networking** Margherita Pagani,2008-08-15 This publication offers a research compendium of human knowledge related to the emerging multimedia digital metamarket Provided by publisher Working in Groups Isa N. Engleberg,Dianna Wynn,2003 This introductory text for group communication balances both classical and current theories The text examines which skills are most effective in a small group setting focusing on how groups work both in theory and practice The Second Edition continues the comprehensive coverage of all aspects of small group communication employing a writing style that is clear and accessible to a diverse audience Thoughtful descriptions of the creative problem solving process and recommended methods for enhancing group creativity demonstrate the value and application of theories Full coverage of the integral role of technology in the group process includes new ways to use technology to produce effective collaboration and enrich the capabilities of small group work A comprehensive ready to use electronic Instructor s Resource Manual contains selected items for adaptation and printing Free to adopters **Exploring Virtuality Within and Beyond Organizations** Niki Panteli,Mike Chiasson,2008-05-09 As technology and social practices change we have more opportunity to experience different forms of virtuality and in the process our conception of virtuality changes This volume applies the concept of virtuality to the business world The Academy of Management Perspectives ,2006 **Encyclopedia of Communities of Practice in Information and Knowledge Management** Elayne Coakes,2006 This encyclopedia will give readers insight on how other organizations have tackled the necessary means of sharing knowledge across communities and functions Provided by publisher *Academy of Management Perspectives* ,2006 *International Online Information Meeting* ,2005 **The Portable MBA in Project Management** Eric Verzuh,2003-04-30 A comprehensive education in project management from A to Z this handbook covers the latest topics in project management and features material from all the leading thinkers in the field

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