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to REPEAT BUSINESS

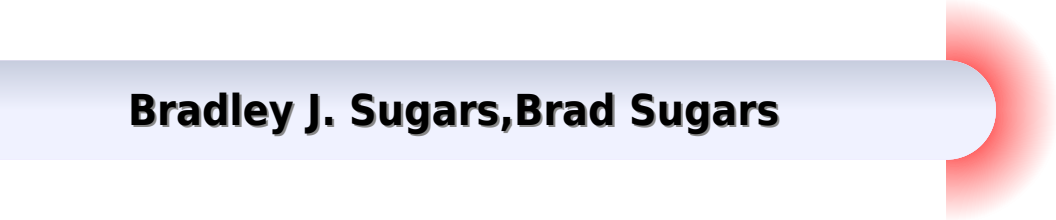


Richard R. Shapiro

founder of THE CENTER FOR CLIENT RETENTION

The Welcomer Edge Unlocking The Secrets To Repeat Business

Bradley J. Sugars, Brad Sugars



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