

UNDERSTANDING

QUALITY ASSURANCE IN CONSTRUCTION

A PRACTICAL GUIDE TO ISO 9000



H. W. Chung

Understanding Quality Assurance In Construction A Practical Guide To Iso 9000 For Contractors

AN Whitehead



Understanding Quality Assurance In Construction A Practical Guide To Iso 9000 For Contractors:

Understanding Quality Assurance in Construction H.W. Chung, 2002-01-04 The ISO 9000 family of quality standards has been adopted world wide as a framework for building better relationships between suppliers and customers Originally a manufacturing industry concern quality is now acknowledged to be a key issue for the construction sector whose clients increasingly demand quality certification This book explains the concepts and practice of quality assurance and management in construction Clearly written and well illustrated with plenty of sample quality system documents and other pro forma this book will make the daunting task of developing implementing and managing a quality system a great deal easier for contractors This is practical guide for building and construction contractors and sub contractors project managers and other construction professionals Also for undergraduate and postgraduate students of building construction management and project management

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Project Quality Management Sui Pheng Low, Joy Ong, 2014-04-29 The book presents the development of the Construction Quality Assessment System CONQUAS Singapore s de facto quality performance measurement system explains the application of the Quality Management System QMS to manage CONQUAS and identifies 33 critical success factors CSFs for achieving high CONQUAS scores Through CONQUAS the reader benefits from understanding how the Singapore government developed and implemented the first objective system for measuring what many building professionals have perceived to be elusive quality standards in the construction industry The book presents both the theoretical concepts as well as the practical aspects to achieving strategic Project Quality Management that is anchored on the CSFs to building best practices To realistically reflect the practical aspects and challenging issues faced by stakeholders in the construction industry questionnaire surveys were conducted with building professionals to distinguish the importance level and extent of adoption of the 33 CSFs identified from a comprehensive review of the extant literature in influencing and affecting the achievement of high CONQUAS scores These were further anchored by in depth interviews with quality experts in the Singapore construction industry to provide a better understanding of issues relating to strategic Project Quality Management Collectively the empirical findings collated from

the building professionals suggest that while the CSFs identified are known tenets of quality these were still not being followed in their totality A further case study was conducted through a formal set of in depth interviews with the quality assurance team of a construction company who has direct involvement before during and after their tremendous improvements in the CONQUAS scores attained The strength of this book therefore represents a true account and reflections of real life practices and experiences in the construction industry for contractors quality managers and policy makers to learn from Although the context of this book relates to the Singapore experience the lessons and recommendations are equally relevant and applicable to the global construction industry in both the developing and developed countries whose stakeholders in both the public and private sectors wish to understand how CONQUAS works and how the CSFs identified can likewise be implemented for strategic Project Quality Management to building best practices The book is therefore of interests to researchers academia and practitioners in the construction industry as well as in other sectors of the economy in Singapore and other countries where learning points may be used for enhancing project quality management for buildings

The Management of Construction: A Project Lifecycle Approach F. Lawrence Bennett, 2007-06-01 Management of Construction introduces all aspects of management practice to students and professionals based in the construction industry It is also important for those involved in allied fields such as design project development and site monitoring and inspection The book addresses each stage of the construction project from conception to completion giving a perspective on the whole life cycle often missing from textbooks The author also balances engineering concerns with the human resource and personal aspects of construction management that are so important to the successful outcome of a project

Quality Management in Construction Projects Abdul Razzak Rumane, 2017-10-17 The first edition published in 2010 The response was encouraging and many people appreciated a book that was dedicated to quality management in construction projects Since it published ISO 9000 2008 has been revised and ISO 9000 2015 has published The new edition will focus on risk based thinking which must be considered from the beginning and throughout the project life cycle There are quality related topics such as Customer Relationship Supplier Management Risk Management Quality Audits Tools for Construction Projects and Quality Management that were not covered in the first edition Furthermore some figures and tables needed to be updated to make the book more comprehensive

Quality Management in Oil and Gas Projects Abdul Razzak Rumane, 2021-02-23 This book provides the tools and techniques management principles procedures concepts and methods to ensure the successful completion of an oil and gas project while also ensuring the proper design procurement and construction for making the project most qualitative competitive and economical for safer operational optimized performance It discusses quality during design FEED detailed engineering selection of project teams procurement procedure of EPC contract managing quality during mobilization procurement execution planning scheduling monitoring control quality and testing to achieve the desired results for an oil and gas project This book provides all the related information to professional practitioners designers

consultants contractors quality managers project managers construction managers and academics instructors involved in oil and gas projects and related industries Features Provides information on the various quality tools used to manage construction projects from inception to handover Discusses the life cycle phases developed on systems engineering approach and how it is divided into manageable activity element components segments to manage and control the project Includes a wide range of tools techniques principles and procedures used to address quality management Covers quality management systems and development of quality management systems manuals Discusses quality and risk management and health safety and environmental management during the design and construction process

BIM in the Construction Industry Hee Sung Cha, Shaohua Jiang, 2021-01-15 This book contains 19 peer reviewed papers on the subject of BIM in the construction industry These articles cover recent advances in the development of BIM technologies and applications in the field of architecture engineering and construction AEC industry

Construction Project Management Eddy M. Rojas, 2009-06-15 Construction Project Management offers some of the best project management studies commissioned by ELECTRI International The Foundation for Electrical Construction that were selected coordinated and monitored by some of the most progressive contractors and performed by outstanding scholars from top U S universities Topics include pre construction planning early warning signs of project distress impact of change orders project sequencing ideal jobsite inventory levels tool and material control systems recommended safety practices partnering total quality management quality assurance performance evaluations and contract risk management All specialty and general contractors will find value in this practical book The concepts presented will improve your understanding of the main issues affecting construction project management and will provide you with tools and strategies to enhance your company s productivity and profitability

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