Patricia W. Ingraham James R. Thompson Ronald P. Sanders

Editors

TRANSFORMING GOVERNMENT

Lessons

from the

Reinvention

Laboratories

Transforming Government Lessons From The Reinvention Laboratories

George A. Boyne

Transforming Government Lessons From The Reinvention Laboratories:

Transforming Government Patricia W. Ingraham, James R. Thompson, Ronald P. Sanders, 1998 Transforming Government reveals the key lessons for managing reform being learned from the federal government s Reinventing Government program Leaders will discover that success will be evident not in major sweeping changes but in a series of small but important signs leaders looking to the history of their own organizations rather than at practices of others for solutions resources for implementation consistently provided by leaders and central to reform strong continuous leadership The contributors draw directly from the expertise and experience of reinvention laboratories at the Department of Labor the Department of Agriculture the Department of Health and Human Services the Internal Revenue Service and others

Modernising Government The Way Forward OECD, 2005-09-15 This book takes stock of the past two decades of public sector modernisation in OECD countries It assesses failures and successes and identifies challenges ahead It includes comparable data and tables comparing systems across countries The Future of Merit James P. Pfiffner, Douglas A. Brook, 2000-09-12 Passage of the Civil Service Reform Act was controversial and there is still controversy over its effectiveness A book of this sort will be well received and anxiously read by specialists in public administration public policy and public personnel administration H George Frederickson University of Kansas The Civil Service Reform Act of 1978 was the most far reaching reform of the federal government personnel system since the merit system was created in 1883 The Future of Merit reviews the aims and rates the accomplishments of the 1978 law and assesses the status of the civil service How has it held up in the light of the National Performance Review What will become of it in a globalizing international system or in a government that regards people as customers rather than citizens Contributors examine the Senior Executive Service whose members serve between presidential appointees and the rest of the civil service. These crucial executives must transform legislative and administrative goals into administrative reality but are often caught between opposing pressures for change and continuity In the concluding chapter Hugh Heclo many of whose ideas informed the 1978 reform act argues that the system today is often more responsive to the ambitions of political appointees and the presidents they serve than to the longer term needs of the polity On the other hand the ambition of creating a government wide cadre of career general managers with highly developed leadership skills has not been fulfilled Other contributors helped to frame the 1978 act helped to implement it or study it as scholars of public administration Dwight Ink Carolyn Ban Joel D Aberbach Bert A Rockman Patricia W Ingraham Donald P Moynihan Hal G Rainey Ed Kellough Barbara S Romzek Mark W Huddleston Chester A Newland and Hugh Heclo Six former directors of the Office of Personnel Management commented on early versions of these chapters at a 1998 conference Performance-Based Management Systems Patria de Lancer Julnes, 2017-09-29 Expectations for performance management systems continue to grow in the public sector Yet few administrators know how to effectively implement and sustain these systems Performance Based Management Systems Effective Implementation and

Maintenance supports practical efforts to build and maintain performance management systems in public organizations explaining obstacles to measurement efforts and providing guidance on how to overcome them The book begins by exploring performance measurement as a key element of performance based management systems. It discusses its legacy and its limitations and offers competing explanations of the factors that constrain its effective use Next it focuses on building theory in support of practice through a mixed methods approach. It examines research reconciling the conflicting explanations for the lack of proper use of performance measurement information. Then it offers new insights for developing a context sensitive model of performance measurement that can lead to effective practices. The third part develops these insights into a pragmatic model of performance based management. It provides a realistic explanation of the contributions of performance measurement and gives advice derived from current practice. The author concludes by highlighting the rationale methods and findings of two studies that served as the foundation for this book. She also provides final suggestions of how to move practice and theory forward. This volume explains why performance measurement is not more widely used in the public sector and explores how implementation of performance measurement can be improved with insights gained from extant literature on public policy organizational politics and culture and knowledge utilization Mastery of this material will enable practitioners to understand how to effectively implement policies that will positively impact their organizations and their employees

Improving Governance Laurence E. Lynn Jr., Carolyn J. Heinrich, Carolyn J. Hill, 2001-04-05 Policymakers and public managers around the world have become preoccupied with the question of how their goals can be achieved in a way that rebuilds public confidence in government Yet because public policies and programs increasingly are being administered through a complicated web of jurisdictions agencies and public private partnerships evaluating their effectiveness is more difficult than in the past Though social scientists possess insightful theories and powerful methods for conducting empirical research on governance and public management their work is too often fragmented and irrelevant to the specific tasks faced by legislators administrators and managers Proposing a framework for research based on the premise that any particular governance arrangement is embedded in a wider social fiscal and political context Laurence E Lynn Jr Carolyn J Heinrich and Carolyn J Hill argue that theory based empirical research when well conceived and executed can be a primary source of fundamental durable knowledge about governance and policy management Focusing on complex human services such as public assistance child protection and public education they construct an integrative multilevel logic of governance that can help researchers increase the sophistication power and relevance of their work

The Handbook of Federal Government Leadership and Administration David H. Rosenbloom, Patrick S. Malone, Bill Valdez, 2016-10-26 Written by pracademics with federal practitioners specifically in mind the handbook is designed to bridge the gap between academic and applied public administration by identifying what resonates with practitioners as they search for usable theories and research findings to improve performance It will be essential reading for federal practitioners scholars and pracademics alike The

Oxford Handbook of American Bureaucracy Robert F. Durant, 2012-08-02 One of the major dilemmas facing the administrative state in the United States today is discerning how best to harness for public purposes the dynamism of markets the passion and commitment of nonprofit and volunteer organizations and the public interest oriented expertise of the career civil service Researchers across a variety of disciplines fields and subfields have independently investigated aspects of the formidable challenges choices and opportunities this dilemma poses for governance democratic constitutionalism and theory building This literature is vast affords multiple and conflicting perspectives is methodologically diverse and is fragmented The Oxford Handbook of American Bureaucracy affords readers an uncommon overview and integration of this eclectic body of knowledge as adduced by many of its most respected researchers Each of the chapters identifies major issues and trends critically takes stock of the state of knowledge and ponders where future research is most promising Unprecedented in scope methodological diversity scholarly viewpoint and substantive integration this volume is invaluable for assessing where the study of American bureaucracy stands at the end of the first decade of the 21st century and where leading scholars think it should go in the future The Oxford Handbooks of American Politics are a set of reference books offering authoritative and engaging critical overviews of the state of scholarship on American politics Each volume focuses on a particular aspect of the field The project is under the General Editorship of George C Edwards III and distinguished specialists in their respective fields edit each volume The Handbooks aim not just to report on the discipline but also to shape it as scholars critically assess the scholarship on a topic and propose directions in which it needs to move The series is an indispensable reference for anyone working in American politics General Editor for The Oxford Handbooks of American Politics George C Edwards III *Understanding and Managing Public Organizations* Hal G. Rainey, 2009-08-24 In the third edition of his award winning book Hal G Rainey provides a comprehensive up to date analysis of research on public organizations and management Drawing on a review of the most current research about government organizations and managers and about effective and ineffective practices in government this important resource offers specific suggestions for managing these challenges in today s public organizations Using illustrative real life vignettes and examples the book provides expert analysis of organizational design goals power effectiveness leadership motivation and work attitudes decisionmaking and more The SAGE Handbook of Governance Mark Bevir, 2010-12-14 The study of governance has risen to prominence as a way of describing and explaining changes in our world The SAGE Handbook of Governance presents an authoritative and innovative overview of this fascinating field with particular emphasis on the significant new and emerging theoretical issues and policy innovations The Handbook is divided into three parts Part one explores the major theories influencing current thinking and shaping future research in the field of governance Part two deals specifically with changing practices and policy innovations including the changing role of the state transnational and global governance markets and networks public management and budgeting and finance Part three explores the dilemmas of managing governance including

attempts to rethink democracy and citizenship as well as specific policy issues such as capacity building regulation and sustainable development This volume is an excellent resource for advanced students and researchers in political science economics geography sociology and public administration Mark Bevir is a Professor of Political Science at the University of Regressive Leadership and Governance Chizoba "Dr Zee" Ph. D. Madueke, 2010-06 At the heart of California Berkelev the litany of Nigeria's public sector problems is a fundamental crisis of governance The current crisis of development in Nigeria can be attributed in part to a history of poor governance characterized by corruption social injustice and political instability Effective leadership and governance are critical to a country's economic and sociopolitical development During the 1950s and 1960s Nigerian public sector was regarded as one of the best in Africa today it is ranked among the worst in the world The factors isolated include ineffective control of corruption lack of rule of law poorly articulated government policies and poor policy implementations. The implications for Nigeria have been a regressive leadership poor governance and the lack of social and societal development Governance in the Twenty-first Century Canadian Centre for Management Development, 2000 Numerous administrative reforms during the past several decades referred to as the New Public Management have altered government in a number of fundamental ways These changes have in turn produced the need for even greater change if the public sector is to be capable of governing efficiently and responsibly The challenges now facing government are numerous including the need to recruit capable and committed young public servants adapt to new information technology manage changing intergovernmental relations and perhaps most important hold the reformed administrative structures accountable to both political demands and legal standards Some countries have already initiated new rounds of reform while others are still attempting to understand and absorb the consequences of changes motivated by new public management ideas In Governance in the twenty first century international experts recognise both the difficulty of making predictions and the need to consider the future in order to prepare the public sector for new challenges The authors predictions and recommendations are anchored in a thorough understanding of contemporary public administration They point out that not only have previous reforms made yet more change necessary and inevitable but that the purpose of these reforms is to attempt to return government to the position of respect and competence it enjoyed in the past B Guy Peters is Maurice Falk Professor of American Government Department of Political Science University of Pittsburgh Donald J Savoie holds the Cl ment Cormier Chair in Economic Development at the Universit de Moncton where he also teaches public administration Public Management Reform Christopher Pollitt, Geert Bouckaert, 2017 This is the thoroughly revised fourth edition of the widely used and established standard text on public management reform The new edition retains the historical perspective back to 1980 but now directly addresses the pervasive effects of the Global Economic Crisis of 2008 on public sectors in the three continents covered Handbook of Public Administration B Guy Peters, Jon Pierre, 2007-05-23 The past two decades have been marked by a period of substantial and often fundamental change in public administration

Critically reflecting on the utility of scholarly theory and the extent to which government practices inform the development of this theory the Handbook of Public Administration was a landmark publication which served as an essential guide for both the practice of public administration today and its on going development as an academic discipline The Concise Paperback Edition provides a selection of 30 of the original articles in an accessible paperback format and includes a new introduction by B Guy Peters and Jon Pierre It is an essential point of reference for all students of public administration Values in Strategy and Organization T. K. Das, 2021-06-01 The field of strategy science has grown in both the diversity of issues it addresses and the increasingly interdisciplinary approaches it adopts in understanding the nature and significance of problems that are continuously emerging in the world of human endeavor These newer kinds of challenges and opportunities arise in all forms of organizations encompassing private and public enterprises and with strategies that experiment with breaking the traditional molds and contours The field of strategy science is also perhaps inevitably being impacted by the proliferation of hybrid organizations such as strategic alliances the upsurge of approaches that go beyond the customary emphasis on competitiveness and profit making and the intermixing of time honored categories of activities such as business industry commerce trade government the professions and so on The blurring of the boundaries between various areas and types of human activities points to a need for academic research to address the consequential developments in strategic issues Hence research and thinking about the nature of issues to be tackled by strategy science should also cultivate requisite variety in issues recognized for research inquiry including the conceptual foundations of strategy and strategy making and the examination of the critical roles of strategy makers strategic thinking time and temporalities business and other goal choices diversity in organizing modes for strategy implementation and the complexities of managing strategy to name a few This book series on Research in Strategy Science aims to provide an outlet for ideas and issues that publications in the field do not provide either expressly or adequately especially as regards the comprehensive coverage deserved by certain emerging areas of interest The topics of the volumes in the series will keep in view this objective to expand the research areas and theoretical approaches routinely found in strategy science the better to permit expanded and expansive treatments of promising issues that may not sufficiently align with the usual research coverage of publications in the field Cultural Values in Strategy and Organization contains contributions by leading scholars on the role of cultural values in the field of strategy science research The 11 chapters in this volume cover the topics of ecological organizing and evolving cultural values corporate cultural responsibility cultural integration in mergers and acquisitions culture and paradoxical frames cultural values in the fair trade market national culture and legitimacy family businesses as values driven organizations cultural intelligence of executives building an alliance culture personal values of civil engineers and architects and cultural characteristics of Chilean and Brazilian workforces The chapters collectively present a wide ranging review of the noteworthy research perspectives on the role of cultural values in strategy and organization **Public**

Policy Studies Stuart S. Nagel, 2002 Covers the methods substance and process of public policy **Public Service Performance** George A. Boyne, 2006-11-23 Publisher description Civil Service Systems in Anglo-American Countries John Halligan, 2004-01-01 Civil Service Systems in Anglo American Countries presents a comprehensive overview of the important issues in modern bureaucracies combined with a comparative analysis of the civil service systems administrative traditions of five Anglo American nations Policy Creativity Stuart S. Nagel, 2002 Whenever a question of public policy is addressed heated arguments ensue Liberals tout one solution conservatives another and still others appear who are neither liberal nor conservative but have their own desired solution In such a heated political atmosphere legislators and policy makers need to creatively balance competing factions and wants This book looks at the practical application of creativity in a broad set of policy areas The chapters take note of diverse topics like merit treatment technology vouchers and budgeting while also offering theoretical studies of the concept of creativity and its potential in the coming years Concluding the book is a bibliography of books about creativity The SAGE Handbook of Public Administration B Guy Peters, Jon Pierre, 2012-08-16 The original Handbook of Public Administration was a landmark publication the first to provide a comprehensive and authoritative survey of the discipline The eagerly awaited new edition of this seminal international handbook continues to provide a complete review and guide to past and present knowledge in this essential field of inquiry Assembling an outstanding team of scholars from around the world the second edition explores the current state of the art in academic thinking and the current structures and processes for the administration of public policy. The second edition has been fully revised and updated with new chapters that reflect emerging issues and changes within the public sector Identifying the Antecedents in Public Performance Bureaucratic Politics Strategy Structure and Policy Dynamics Comparative Administrative Reform Administrative Ethics Accountability through Market and Social Instruments Federalism and intergovernmental coordination A dominant theme throughout the handbook is a critical reflection on the utility of scholarly theory and the extent to which government practices inform the development of this theory. To this end it serves as an essential guide for both the practice of public administration today and its on going development as an academic discipline The SAGE Handbook of Public Administration remains indispensable to the teaching study and practice of public administration for students academics and professionals everywhere The Oxford Handbook of Public Management Ewan Ferlie, Laurence E. Lynn, Christopher Pollitt, 2007 The public sector continues to play a strategic role across the world and in the last thirty years there have been major shifts in approaches to its management This text identifies the trends in public management and the effects these have had as well as providing a broad overview to each topic

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