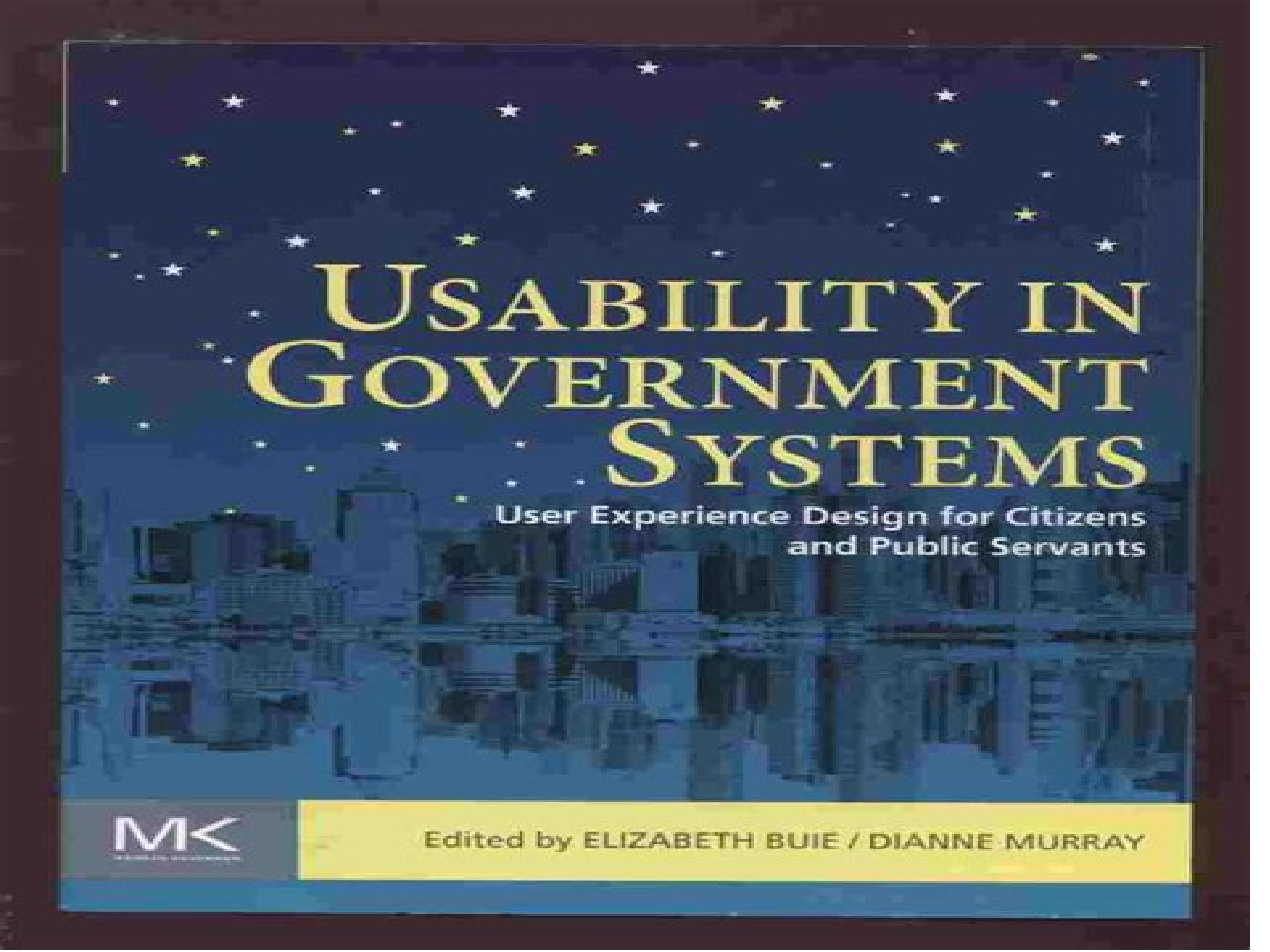


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# USABILITY IN GOVERNMENT SYSTEMS

User Experience Design for Citizens  
and Public Servants

**MK**  
Morgan Kaufmann

Edited by ELIZABETH BUIE / DIANNE MURRAY

# Usability In Government Systems User Experience Design For Citizens And Public Servants

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practice     Nordic Contributions in IS Research Harri Oinas-Kukkonen, Netta Iivari, Kari Kuutti, Anssi Öörni, Mikko Rajanen, 2015-07-22 This book contains the refereed proceedings of the 6th Scandinavian Conference on Information Systems SCIS 2015 held in Oulu Finland in August 2015 The theme for this book as well as for the conference is Design for with and by Users This theme has characterized information systems research already for decades and it is still a vibrant topic especially so within the Scandinavian tradition The 16 full papers accepted for SCIS 2015 were selected from 44 submissions In addition two keynote extended abstracts and one keynote paper are included     Understanding Digital Events David Kreps, 2019-05-10 This book introduces an events based approach to understanding digital experience Focusing on the event ontologies of Bergson and Whitehead's process metaphysics it explores subjective experience and objective reality as unified events in the form of concrete slabs of existence Such slabs are temporally defined by a term or period in which all physical chemical processes and personal subjective experience are included Bringing together insights from a range of different specialisms it urges us to consider a science of nature that includes both physical and non physical realities and from this ontological position draws on philosophy media and user experience practice to provide a new account of the technological or virtual world of today An examination of the manner in which process philosophy may be applied to contemporary digital experience this volume will appeal to scholars of philosophy science and technology studies and information systems

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