

Patricia W. Ingraham
James R. Thompson
Ronald P. Sanders

Editors



TRANSFORMING GOVERNMENT

Lessons
from the
Reinvention
Laboratories

Transforming Government Lessons From The Reinvention Laboratories

Christopher Pollitt, Geert Bouckaert



Transforming Government Lessons From The Reinvention Laboratories:

Transforming Government Patricia W. Ingraham, James R. Thompson, Ronald P. Sanders, 1998 Transforming Government reveals the key lessons for managing reform being learned from the federal government's Reinventing Government program Leaders will discover that success will be evident not in major sweeping changes but in a series of small but important signs leaders looking to the history of their own organizations rather than at practices of others for solutions resources for implementation consistently provided by leaders and central to reform strong continuous leadership The contributors draw directly from the expertise and experience of reinvention laboratories at the Department of Labor the Department of Agriculture the Department of Health and Human Services the Internal Revenue Service and others The Future of Merit James P. Pfiffner, Douglas A. Brook, 2000-09-12 Passage of the Civil Service Reform Act was controversial and there is still controversy over its effectiveness A book of this sort will be well received and anxiously read by specialists in public administration public policy and public personnel administration H George Frederickson University of Kansas The Civil Service Reform Act of 1978 was the most far reaching reform of the federal government personnel system since the merit system was created in 1883 The Future of Merit reviews the aims and rates the accomplishments of the 1978 law and assesses the status of the civil service How has it held up in the light of the National Performance Review What will become of it in a globalizing international system or in a government that regards people as customers rather than citizens Contributors examine the Senior Executive Service whose members serve between presidential appointees and the rest of the civil service These crucial executives must transform legislative and administrative goals into administrative reality but are often caught between opposing pressures for change and continuity In the concluding chapter Hugh Heclo many of whose ideas informed the 1978 reform act argues that the system today is often more responsive to the ambitions of political appointees and the presidents they serve than to the longer term needs of the polity On the other hand the ambition of creating a government wide cadre of career general managers with highly developed leadership skills has not been fulfilled Other contributors helped to frame the 1978 act helped to implement it or study it as scholars of public administration Dwight Ink Carolyn Ban Joel D Aberbach Bert A Rockman Patricia W Ingraham Donald P Moynihan Hal G Rainey Ed Kellough Barbara S Romzek Mark W Huddleston Chester A Newland and Hugh Heclo Six former directors of the Office of Personnel Management commented on early versions of these chapters at a 1998 conference **The Oxford Handbook of American Bureaucracy** Robert F. Durant, 2012-08-02 One of the major dilemmas facing the administrative state in the United States today is discerning how best to harness for public purposes the dynamism of markets the passion and commitment of nonprofit and volunteer organizations and the public interest oriented expertise of the career civil service Researchers across a variety of disciplines fields and subfields have independently investigated aspects of the formidable challenges choices and opportunities this dilemma poses for governance democratic constitutionalism and theory building This literature is vast

affords multiple and conflicting perspectives is methodologically diverse and is fragmented The Oxford Handbook of American Bureaucracy affords readers an uncommon overview and integration of this eclectic body of knowledge as adduced by many of its most respected researchers Each of the chapters identifies major issues and trends critically takes stock of the state of knowledge and ponders where future research is most promising Unprecedented in scope methodological diversity scholarly viewpoint and substantive integration this volume is invaluable for assessing where the study of American bureaucracy stands at the end of the first decade of the 21st century and where leading scholars think it should go in the future The Oxford Handbooks of American Politics are a set of reference books offering authoritative and engaging critical overviews of the state of scholarship on American politics Each volume focuses on a particular aspect of the field The project is under the General Editorship of George C Edwards III and distinguished specialists in their respective fields edit each volume The Handbooks aim not just to report on the discipline but also to shape it as scholars critically assess the scholarship on a topic and propose directions in which it needs to move The series is an indispensable reference for anyone working in American politics General Editor for The Oxford Handbooks of American Politics George C Edwards III

Modernising Government The Way Forward OECD,2005-09-15 This book takes stock of the past two decades of public sector modernisation in OECD countries It assesses failures and successes and identifies challenges ahead It includes comparable data and tables comparing systems across countries *Performance-Based Management Systems* Patricia de Lancer Julnes,2017-09-29 Expectations for performance management systems continue to grow in the public sector Yet few administrators know how to effectively implement and sustain these systems Performance Based Management Systems Effective Implementation and Maintenance supports practical efforts to build and maintain performance management systems in public organizations explaining obstacles to measurement efforts and providing guidance on how to overcome them The book begins by exploring performance measurement as a key element of performance based management systems It discusses its legacy and its limitations and offers competing explanations of the factors that constrain its effective use Next it focuses on building theory in support of practice through a mixed methods approach It examines research reconciling the conflicting explanations for the lack of proper use of performance measurement information Then it offers new insights for developing a context sensitive model of performance measurement that can lead to effective practices The third part develops these insights into a pragmatic model of performance based management It provides a realistic explanation of the contributions of performance measurement and gives advice derived from current practice The author concludes by highlighting the rationale methods and findings of two studies that served as the foundation for this book She also provides final suggestions of how to move practice and theory forward This volume explains why performance measurement is not more widely used in the public sector and explores how implementation of performance measurement can be improved with insights gained from extant literature on public policy organizational politics and culture and knowledge utilization Mastery

of this material will enable practitioners to understand how to effectively implement policies that will positively impact their organizations and their employees *Improving Governance* Laurence E. Lynn Jr., Carolyn J. Heinrich, Carolyn J. Hill, 2001-04-05 Policymakers and public managers around the world have become preoccupied with the question of how their goals can be achieved in a way that rebuilds public confidence in government Yet because public policies and programs increasingly are being administered through a complicated web of jurisdictions agencies and public private partnerships evaluating their effectiveness is more difficult than in the past Though social scientists possess insightful theories and powerful methods for conducting empirical research on governance and public management their work is too often fragmented and irrelevant to the specific tasks faced by legislators administrators and managers Proposing a framework for research based on the premise that any particular governance arrangement is embedded in a wider social fiscal and political context Laurence E Lynn Jr Carolyn J Heinrich and Carolyn J Hill argue that theory based empirical research when well conceived and executed can be a primary source of fundamental durable knowledge about governance and policy management Focusing on complex human services such as public assistance child protection and public education they construct an integrative multilevel logic of governance that can help researchers increase the sophistication power and relevance of their work **The Handbook of Federal Government Leadership and Administration** David H. Rosenbloom, Patrick S. Malone, Bill Valdez, 2016-10-26 Written by academics with federal practitioners specifically in mind the handbook is designed to bridge the gap between academic and applied public administration by identifying what resonates with practitioners as they search for usable theories and research findings to improve performance It will be essential reading for federal practitioners scholars and academics alike *Governance in the Twenty-first Century* Canadian Centre for Management Development, 2000 Numerous administrative reforms during the past several decades referred to as the New Public Management have altered government in a number of fundamental ways These changes have in turn produced the need for even greater change if the public sector is to be capable of governing efficiently and responsibly The challenges now facing government are numerous including the need to recruit capable and committed young public servants adapt to new information technology manage changing intergovernmental relations and perhaps most important hold the reformed administrative structures accountable to both political demands and legal standards Some countries have already initiated new rounds of reform while others are still attempting to understand and absorb the consequences of changes motivated by new public management ideas In Governance in the twenty first century international experts recognise both the difficulty of making predictions and the need to consider the future in order to prepare the public sector for new challenges The authors predictions and recommendations are anchored in a thorough understanding of contemporary public administration They point out that not only have previous reforms made yet more change necessary and inevitable but that the purpose of these reforms is to attempt to return government to the position of respect and competence

it enjoyed in the past B Guy Peters is Maurice Falk Professor of American Government Department of Political Science University of Pittsburgh Donald J Savoie holds the Clement Cormier Chair in Economic Development at the Universit  de Moncton where he also teaches public administration The Oxford Handbook of Public Management Ewan Ferlie, Laurence E. Lynn, Christopher Pollitt, 2007 The public sector continues to play a strategic role across the world and in the last thirty years there have been major shifts in approaches to its management This text identifies the trends in public management and the effects these have had as well as providing a broad overview to each topic Public Management Reform Christopher Pollitt, Geert Bouckaert, 2017 This is the thoroughly revised fourth edition of the widely used and established standard text on public management reform The new edition retains the historical perspective back to 1980 but now directly addresses the pervasive effects of the Global Economic Crisis of 2008 on public sectors in the three continents covered

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