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organized around the issues that are central to the success of professional nurses in today's constantly changing healthcare environment including consumer relationships cultural diversity resource management delegation and communication UNIQUE Each chapter opens with The Challenge where practicing nurse leaders managers offer their real world views of a concern related in the chapter encouraging you to think about how you would handle the situation UNIQUE The Solution closes each chapter with an effective method to handle the real life situation presented in The Challenge and demonstrates the ins and outs of problem solving in practice The Evidence boxes in each chapter summarize relevant concepts and research from nursing business medicine literature Theory boxes highlight and summarize pertinent theoretical concepts related to chapter content Research and Literature Perspective boxes summarize timely articles of interest and point out their relevance and applicability to practice Separate chapters on key topic areas such as cultural diversity consumer relationships delegation managing information and technology legal and ethical issues and many more End of chapter Tips offer quidelines for applying information presented in the chapter Numbered exercises challenge you to think critically about concepts in the text and apply them to real life situations Eye catching full color design helps engage and guide you through each chapter Glossary alphabetically lists and defines all the boldfaced key terms from the chapters Chapter Checklists provide a guick summary of key points and serve as a handy study tool NEW QSEN competencies incorporated throughout the text emphasize the importance of providing safe high quality nursing care NEW What New Graduates Say section at the end of each chapter provides you with a real world perspective on the transition to clinical practice NEW Expanded content on legal and ethical issues care delivery strategies staffing quality and consumer relationships NEW Updated photos throughout the book maintain a contemporary and visually appealing look and feel Nursing Leadership and Management Online for Leading and Managing in Nursing Patricia S. Yoder-Wise, 2007-10-01 This innovative online course offers an engaging way to master the content found in Yoder Wise's Leading and Managing in Nursing 5th Edition It consists of 26 interactive learning modules that feature a wealth of learning activities and exercises case studies audio and video clips critical thinking questions and much more It s a great way to learn more about key concepts in leadership and management including delegation strategic planning staffing and scheduling conflict resolution team building and managing change Twenty six consistently organized modules set the stage for interactive learning each including reading assignments module objectives learning activities and case studies An introduction to each module provides a brief overview of the content covered in each module for quick reference Reading assignments direct you to specific chapters to read from the text and provide specific questions to help you recognize the most important parts of each module Module Objectives define the goal of each module to give you guidance on what you should learn in each module Think About links give you guestions to consider for better understanding by encouraging you to consider your personal viewpoint and experience with the presented topics and issues Apply It case studies help you practice your critical thinking skills to decide the best course of action Try It

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